



Program Assessment Followup Report

Program: Funeral Services

Report Year: 2018-19

Drafted by Kevin Davis on Jul 8, 2020

Data Files

NBE results for 2019

Overall Introduction

SPC Funeral Services program will continue to monitor NBE pass rates, and implement curriculum changes as they are approved by the American Board of Funeral Services Education approval. The program will continue to monitor the amount of time between graduation and taking of the NBE.

Program Learning Outcomes

- #1: The student will demonstrate the ability to do pre-embalming analysis, prepare an embalming solution, identify injection sites, evaluate embalming procedures, and determine areas adequately preserved for the dead human body. (Critical Thinking)
- #2: The student will apply the knowledge of the ethical and legal guidelines associated with dealing with variations of funeral customs influenced by religions, cultures and geographical regions. (Ethics and Professionalism)
- #3: The student will demonstrate the ability to prepare various types of legal documents, correspondence with families, clergy, doctors and industry suppliers in the funeral home profession. (Communication)
- #4: The student will be able to analyze statistical information to be able to determine prices of services and merchandise for the funeral home. (Math)

Action Plan

Completed Action Items

Category	Action Plan Detail / Completion Explanation	For PLO	Responsible Party / Due Date
A. Enable Greater Student Success			
A1. Identify needs and address ways to improve overall student success			
	Communicate to students, the importance of taking the NBE as soon as they are certified by the program.	#1	Kevin Davis Jun 2019
	Explanation:		

We only had one student who took more than a year to sit for the exam. We had a higher rate than the national average for first time success on the NBE

Incomplete Action Items

Category	Action Plan Detail / Explanation / Completion Plan	For PLO	Responsible Party / Due Date
There are no items to display			

Evaluation of the Impact of Action Plan Items on Program Quality

Students who sit for the NBE soon after compleitng the program are more successful. SPC student scores for those who sat for the NBE in 2019-20 exceeded the naitonal average.

Approvals

Program Administrator:

Kevin Davis - Program Director II

Approved by Kevin Davis - Program Director II on Jul 8, 2020

Educational Outcomes Coordinators:

Amy Eggers - Coord, Accredtn&BaccAssessment

Magaly Tymms - Assessment Director

Approved by Magaly Tymms - Assessment Director on Jul 8, 2020

Dean:

Deanna Stentiford - Dean, Allied Health Sciences

Approved by Deanna Stentiford - Dean, Allied Health Sciences on Aug 25, 2020

Senior Vice President:

Sabrina Crawford - AVP, Institutional Eff Acad Srv

Approved by Sabrina Crawford - AVP, Institutional Eff Acad Srv on Aug 25, 2020

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