

Dr. Eric H. Carver

Curriculum Vitae

Summary of Qualifications

Experienced community college innovator, student success advocate, administrator, leader, and educator. Exemplary record of proven abilities and skills including:

- Leading inclusive teams to accomplish strategic priorities, ensuring fiscal responsibility, and implementing operational plans.
- Securing significant grant funding from federal, state, and community sources to support academic programs and services to low-income, underrepresented, and first-generation college students.
- Developing, cultivating, and stewarding external partnerships to create and sustain program opportunities as well as expand community partnerships to support student success.
- Supporting higher education instructional teams in achieving and sustaining teaching excellence for professional educators committed to student success and learning.
- Experienced military reserve officer with almost three decades of unique experiences in global operations, special operations, medical science, leadership, resource management, and international conflict resolution.

Professional Experience

Provost – Downtown Center, Midtown Center, and Palladium

St. Petersburg College – St. Petersburg, FL

February 2022 – Present

- Lead student services teams and campus operations within a predominately underrepresented and underserved area within the city of St. Petersburg, Florida.
- Leads campus strategic planning and supports the Council of Provosts in meeting institutional and community objectives of Academic Excellence, Community Engagement, and Economic Mobility.
- Maintain active partnerships with community organizations and steward economic growth for the Downtown Center, Midtown Center, and the Palladium.

Provost – Health Education Center, Allstate Center, Fire Training Center, and Vet Tech Center

St. Petersburg College – Pinellas County, FL

May 2015 – January 2020 & June 2020 – February 2022

- Provided leadership for student services departments to include advising, career services, disability services, tutoring, recruiting, retention services, health admissions, and student life at a four multi-location community college sites serving health and public safety programs inclusive of a population of over one million residents in Pinellas County and over three million in the Tampa Bay region.
- Provided oversight of an operational budget exceeding \$3 million and specialized equipment value of over \$75 million to support over 10,000 students and 700 assigned personnel at four geographically separated learning centers.
- Provided oversight, leadership, and management for facility operations, technology services, security, custodial services, community outreach, campus utilization, program admissions, academic support services, and agency relations.
- Monitored legislative and accreditation activities to ensure compliance with all State and Federal laws relative to health and public safety program accreditation.
- Led campus student services strategic planning initiatives to ensure alignment with college goals, values, and vision.
- Developed and maintained strong partnerships with other college departments such as Academic Affairs, Facilities Management, Public Relations, Government Relations, Business Services, Foundation, General Counsel,

Significant Accomplishments

- Initiated, advocated, secured funding, and led capital renovation projects totaling over \$1.3 million for library and tutoring center expansion at the Health Education Center. This initiative increased capacity by 50% in tutoring, added 12 group study rooms, and availed more accommodated testing areas. Led additional capital projects to include conference rooms and student activities lounge.
- Secured Ambulance donation valued at over \$200,000 from the City of Pinellas Park to support Emergency Medical Services (E.M.S.) programs.
- Served as valuable COVID-19 Taskforce member securing first public vaccination event for college employees and students on April 5, 2021.
- Secured Federal and State grants that total over \$2 million and supported private donations that exceeded \$1.5 million for health and public safety programs.
- Secured and supported the expansion of a college-wide food service vendor from one location to six geographically separated learning centers and campuses.
- Supported successful accreditation site visits and program reviews that included Nursing A.D.N., Nursing B.S.N., Radiography, Respiratory Care, Funeral Services, Dental Hygiene, Physical Therapy Assistant, Orthotics & Prosthetics, Health Information Technology, Emergency Medical Services (EMT & Paramedic), Fire Training Academy, Law Enforcement Academy, and Corrections Academy with zero major deficiencies or recommendations.
- Appointed by Pinellas County Commission to serve as Chair of the Pinellas County Emergency Medical Services Advisory Council.
- Secured necessary votes to serve as Vice Chair of Northside Hospital Board of Trustees
- Secured necessary votes to as President Elect of the Pinellas Park Chamber of Commerce and Co-Chair for the Medical District

Dr. Eric H. Carver
Curriculum Vitae

- Led four annual events to donate over \$25,000 in backpacks and school supplies to underserved and underrepresented communities.
- Led expansion efforts for EMT & Paramedic programs at two additional campuses further expanding enrollment by 400%

Dean – Tennessee College of Applied Technology (T.C.A.T.)
Chattanooga State Community College – Chattanooga, T.N.

January 2020 – June 2020

- Led and represented 28 technical programs at the Associate of Science and certificate level to advance program goals within community-based organizations, and corporate entities to include the Volkswagen Corporation, Erlanger Health System, Cherokee Health System, Parkridge Medical Center, Tennessee Rand Corporation, and many others at three geographically separated sites in three separate counties.
- Led cross-departmental collaborations to improve communications, increase enrollment in A.S. degree programs, and address many faculty professional development gaps.
- Liaised with educators, employers, and government officials to support technical trades and to secure employment gaps within local industries.
- Mentored department leads and faculty at all levels to ensure direct impact in teaching, service, leadership, and community engagement to empower career growth and departmental recognition.
- Spearheaded department and college-wide adjustments during the COVID-19 pandemic and tornadic disaster during initial lockdown.
- Managed Perkins Grant funding and program oversight.

Significant Accomplishments

- Integrated T.C.A.T. Academic and Student Affairs within the Dean’s office for enhanced continuity, collaboration, accountability, and efficiency.
- Led the efforts for National Signing Day for T.C.A.T. Chattanooga students bolstering enrollment for the Fall 2020 session.
- Led hiring efforts of a Student Services Manager during the COVID-19 Pandemic.
- Transitioned traditional face-to-face courses to a temporary online forum during the COVID-19 lockdown.
- Liaised with college, industry, and government officials during the COVID-19 lockdown.
- Mentored and trained faculty remotely during the COVID-19 lockdown.
- Led departmental efforts to secure a 93% student success rate for Spring 2020 T.C.A.T. graduation despite pandemic restrictions.

Director – Center of Excellence for Teaching and Learning (C.E.T.L.)
St. Petersburg College – Clearwater, FL

January 2013 – May 2015

- Led the Center of Excellence for Teaching and Learning to support faculty in achieving and maintaining teaching excellence as professional educators committed to student success and learning.
- Collaborated with a C.E.T.L. Faculty Board of Directors and Faculty Senate officers to revise and advance the professional development model for continuing contract (faculty tenure).
- Organized and led efforts in establishing onboarding courses for newly hired adjunct and full-time faculty members as well as Academic Chairs.
- Supported Academic Affairs in successful S.A.C.S. reaccreditation efforts and Quality Enhancement Plan (Q.E.P.) *Ready, Set, Succeed*.
- Led the design and implementation of several online learning modules for faculty in multi-specialty disciplines.
- Collaborated with Instructional Design Teams and academic leadership to assist faculty members in earning successful continuing contract (tenure) through C.E.T.L. program completion.

Significant Accomplishments

- Hired additional staff members to support the center and partnered with the campus Provost’s office to expand space to develop a faculty video production studio, faculty learning resource library, and faculty collaboration space.
- Developed the first Veteran Success course within the college dedicated to supporting veterans with Post Traumatic Stress and Community Veterans Resource Centers.
- Increased the number of faculty engagement in attending professional development activities at the college:
 - 324 Adjuncts completed the Excellence in Adjunct Instruction Certification Program
 - Over 120 full-time faculty members and Academic Chairs completed the faculty Year 1 & Year 2 development programs.
 - At least 319 full-time faculty members attended one C.E.T.L. workshop or activity during the 2013 & 2014 Academic years.
 - At least 837 part-time faculty members participated in a C.E.T.L. event, workshop, or course during the 2013 & 2014 Academic years.
 - 24 Workforce and Continuing Education Faculty members completed workshop activities in the 2013 & 2014 Academic years



Dr. Eric H. Carver

Curriculum Vitae

Faculty – Health Information Technology

St. Petersburg College – Pinellas Park, FL

August 2009 – January 2013

- Provided instruction within the Health Information Technology Associate of Science degree program (36 credit hour contract)
- Collaborated with college faculty members and leadership to advance health informatics awareness
- Serve on campus and college-wide faculty committees

Significant Accomplishments

- Led online course development initiatives as part of a \$1.2 million-dollar U.S. Department of Labor Employment and Training Administration grant to advance Health Informatics. Served as the grant manager and exceeded quarterly deliverable objectives.
- Co-Authored over \$500,000 in additional grant funding to develop and deliver the first Healthcare Informatics Certificate and A.S. degree in the southeastern U.S.
- Developed 25 adjuncts to teach courses in Healthcare Informatics
- Managed a team of three employees on a two-year grant to develop 10 courses, align courses within various health science degree programs, establish an effective and representative advisory board, spend 99% of the allocated funds, and receive high marks and comments to the leadership team after a U.S. Department of Labor audit.

Project Coordinator II – College of Nursing

St. Petersburg College – Pinellas Park, FL

August 2006 – August 2009

- Managed the \$1.2 million Jobs for Florida's Future grant in Nursing
- Developed and delivered quarterly reports and collaborated with the Dean of Nursing to optimize quarterly deliverables.
- Monitored recruitment and retention within the Associate Degree in Nursing (A.D.N.) program which included approximately 748 students and 72 full-time and part-time faculty members.

Significant Accomplishments

- Developed policies for the Student Nursing Handbook to assist with employability and career preparation
- Supported faculty in securing instructional resources for classrooms and a new simulation lab
- Developed an innovative best practice to evaluate all related grants and to partner to reach mutual objectives all while enhancing efficiency within the college grants office.

Adjunct Faculty – Applied Ethics Institute

St. Petersburg College – St. Petersburg, FL

August 2005 – Present

- Provides instruction for on-campus, online, and blended courses in *PHI 1600 Applied Ethics* for the College of Legal Studies and Public Policy as an adjunct faculty member.

Significant Accomplishments

- Served as Lead Faculty member for the College Ethics Bowl Team
- Supported editing activities for the Ethics Department textbook
- Developed the first online *Health Care Ethics* undergraduate course at St. Petersburg College
- Participated in several seminars and workshops to promote ethics, civic engagement, and positive citizenship

Peer Counselor – Financial Aid Services

University of South Florida – St. Petersburg, FL

August 2002 – September 2005

- Supported students in completing the Free Application for Federal Student Aid (FAFSA)
- Supported FAFSA workshops and events
- Liaised with Veteran Services on Financial Aid issues
- Assisted students with emergency aid and funding

Significant Accomplishments

- Developed a supportive relationship with the U.S. Department of Veterans Affairs and the regional Bay Pines V.A. Regional Office to establish assistance programs for Veterans who maximized federal aid and were less than six credit hours from graduating. The results yielded higher graduation rates among veterans, secured employment, and significantly improved access to resources at the Bay Pines V.A. Regional Offices.

Teaching Experience

St. Petersburg College

Applied Ethics

PHI 2635 *Health Care Ethics Applied*

August 2005 – Present



Dr. Eric H. Carver
Curriculum Vitae

PHI 1600 *Studies in Applied Ethics*

Health Service Administration B.A.S. Program
HSA 3551 *Ethics in Health Care*
HSA 4192 *Applied Health Information/Informatics*

June 2008 – June 2011

Health Information Technology A.S. Program
HSC 1531 *Medical Terminology*
HIM 1211 *Health Information Technology*
HIM 1430 *Principles of Disease*
HSA 1100 *Healthcare Delivery Systems*
HIM 1102 *Intro to Healthcare Informatics*
HIM 2652 *Electronic Health/Medical Record Systems*
HIM 1212 *Data and Workflow Management*
HIM 1005 *Healthcare Informatics Project Management*
HIM 2004 *Healthcare Informatics Capstone*
HIM 2003 *Healthcare Informatics Practicum*

January 2008 – May 2015

University of Illinois at Chicago

Health Informatics, M.S. program
BHIS 505 *Ethics and Legal Issues in Health Informatics (4 credits)*
BHIS 593 *Health Informatics Capstone*

January 2010 – Present

Nova Southeastern University

College of Nursing and Allied Health
DHS 8040 *Professionalism and Health Care Ethics (4 credits) – Teaching Assistant*

September 2010 – December 2010

State College of Florida Manatee – Sarasota

Health Services Administration B.A.S. Program
HSA 3111 *Health Care Delivery in the U.S.*
HSA 3113 *Contemporary Issues in Health Care*
HSA 3170 *Health Care Finance*
HSA 3383 *Quality Management in Health Care*
HSA 3430 *Health Care Economics*
HSA 3502 *Health Care Risk Management*
HSA 4180 *Health Care Management*

June 2011 – Present

A.T. Still University, Arizona School of Health Sciences

Doctor of Health Science Program
DHS 6030 *Health Care Information Systems*
DHS 7020 *Health Administration, Law & Ethics*
DHS 8420 *Contemporary Teaching and Learning Concepts*
DHS 8220 *Health Policy Development and Analysis*

September 2012- Present

Touro University Worldwide

College of Health Sciences
BHA 416 *Research Methods for Health Care Administration*
BSC 602 *Health Informatics*
MHA 609 *Health Data Analytics*
MHA 614 *Introduction to Biostatistics*

Aug 2021 – Present

College of Charleston

Bachelor of Interprofessional Studies Program
HMSM 302 *Health Care Delivery Systems*

January 2022 - Present

Committee Service

St. Petersburg College – Incident Response Team
St. Petersburg College – Threat Assessment Team
St. Petersburg College – Title IX Team
St. Petersburg College – Health Insurance Committee
St. Petersburg College – C.E.T.L. Faculty Associate
St. Petersburg College – Accessibility and Disability Committee
St. Petersburg College – Curriculum & Instruction Committee
St. Petersburg College – Provost Council
St. Petersburg College – Student Veterans Association Faculty Advisor
St. Petersburg College – Hispanic Outreach Council

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Dr. Eric H. Carver

Curriculum Vitae

St. Petersburg College – Tobacco Free Committee
Chattanooga State Community College – Economic Development Committee
Chattanooga State Community College – Curriculum & Instruction Committee
University of South Florida St. Petersburg – Veteran Affairs Committee

Military Service:

- *Branch:* U.S. Air Force Active Duty & Reserve
- *Years of Service:* June 1993 – August 1, 2022 (29 years)
- *Rank:* Major
- *Duty Title of Last Assignment:* Chief of Administration (Deputy Commander)
- *Mission:* To support all U.S. Air Force and Joint Special Operations units and assets globally as well as in orbit
- *Unit:* 919th Special Operations Medical Squadron, 919th Special Operations Wing, Duke Field ABS, FL

Significant Accomplishments

- Meritorious Service Medal
- Air Force Commendation Medal
- Air Force Achievement Medal
- Air Force Outstanding Unit Award
- Air Force Good Conduct Medal
- Air Reserve Forces Meritorious Service Medal
- National Defense Service Medal
- Armed Forces Expeditionary Service Medal
- Global War on Terrorism Service Medal
- Armed Forces Service Medal
- Humanitarian Service Medal
- Military Outstanding Volunteer Service Medal
- Air Force Longevity Service Award
- Armed Forces Reserve Medal
- USAF NCO PME Graduate Ribbon
- Small Arms Expert Marksmanship Ribbon
- Air Force Training Ribbon

Education

Graduate:

DHSc. *Doctor of Health Science*, College of Allied Health and Nursing, Nova Southeastern University 2011
M.A.B.M.H. *Master of Bio-Ethics & Medical Humanities*, College of Medicine, University of South Florida 2006
M.P.A. *Master of Public Administration*, College of Government and International Affairs, University of South Florida 2005
Graduate Certificate: *Health Leadership & Management*, College of Public Health, University of South Florida 2003
Graduate Certificate: *Health Informatics*, College of Bioinformation Sciences, University of Illinois at Chicago 2009
Graduate Certificate: *Higher Education Administration*, College of Graduate Studies, The Citadel 2021
Graduate Certificate: *Global Health Engagement*, Uniformed Services University (in progress)

Undergraduate

B.A. *Interdisciplinary Social Science*, University of South Florida St. Petersburg 2002
A.A. *Associate of Arts*, Northwest Florida State College 2001
A.A.S. *Aerospace Technology*, Community College of the Air Force 2001
A.S. *Industrial Management Technology*, Northwest Florida State College 2000
A.A.S. *Allied Health Sciences*, Community College of the Air Force 1999

Certificates and Licenses

L.P.N. *Licensed Practical Nursing*, University of the State of New York, (#259293) 1999
E.M.T. *Emergency Medical Technician*, National Registry of Emergency Medical Technicians (#B1142171) 1997
S.S.B.B. *Six Sigma Black Belt*, Engineering Technology, St. Petersburg College 2013
American Red Cross, *Basic Life Support Course* 2021
Quality Matters Peer Reviewer Certification (PRC) 2021
Quality Matters Rubric Certification 2016

Speaking Engagements

AHEAD Conference – Orlando, FL July 2017
Determining Accommodations for Lab and Clinical Components of Allied Health Programs – Presenter

Bioethics Forum – Clearwater, FL October 2014



Dr. Eric H. Carver
Curriculum Vitae

Ethics & Ebola - Presenter

6 th Annual DHSc Colloquium – Tampa, FL <i>Health IT & Improved Patient Outcomes</i> - Presenter	July 2014
Annual Healthcare Ethics Conference - Largo, FL <i>Ethics and EHRs</i> – Presenter & Event Planner	May 2014
Aging Well Center – Clearwater, FL <i>Ethics and Electronic Health Records: What consumers NEED to know</i> – Presenter	October 2013
Guardianship 2013: Discovering the Magic; Dispelling the Myths – St. Petersburg, FL <i>Ethics and the Helping Professions</i> - Presenter	September 2013
Florida Master Teacher Conference – Pensacola, FL <i>Connecting the dots: Preparing students for health professions</i> - Presenter	July 2013
Pinellas Park Medical District – Pinellas Park, FL <i>Interviewing your EHR</i> – Keynote Presenter	July 2013
14 th Annual Narrowing the Gulf Conference – Largo, FL <i>How Can "Learning Support" Tools Enhance Critical Thinking in Online Courses?</i> - Presenter	April 2013
Lilly Conference on Evidence-Based Learning Practices – University of North Carolina Greensboro <i>Developing Effective "Learning Support" Strategies for On-line Learners</i> - Presenter	February 2013
St. Petersburg College – Seminole <i>3rd Annual Health Care Ethics Conference</i> - Moderator	October 2012
U.S. Department of Labor – Atlanta, GA <i>Strategies for Success</i> – Guest Presenter & Planning Committee	November 2011
St. Petersburg College – Clearwater, FL <i>Conflict Resolution</i> – Guest Presenter	October 2011
St. Petersburg College – EpiCenter <i>2nd Annual Health Care Ethics Conference</i> – Panelist	October 2011
St. Petersburg College – Pinellas Park, FL <i>Professional Relationships</i> – Guest Presenter	October 2010
U.S. Department of Labor – Atlanta, GA <i>The Importance of Peer Networking</i> – Guest Co-Presenter	April 2010
St. Petersburg College – Seminole, FL <i>Second Annual Healthcare Informatics Symposium</i> - Moderator	September 2009
Hernando County Medical Society – Spring Hill, FL <i>Current Topics in Health Information Technology and EMR</i> - Presenter	May 2009
The Brookings Institute – Washington, DC <i>Health IT & Health Reform</i> – Industry Participant	May 2009
Valencia Community College – Orlando, FL Florida Summit on Health Sciences Education – Presenter <i>Healthcare Informatics Youth Outreach Program – Success in Numbers</i>	April 2009
Pinellas County Medical Association <i>A Focus on EMR</i> – Guest Presenter	March 2009
Boca Ciega High School – St. Petersburg, FL <i>Health Care Opportunities for the Future</i> – Guest Presenter	November 2008
St. Anthony's Hospital – St. Petersburg, FL <i>Ethics and Healthcare Informatics</i> – Guest Presenter	October 2009
Harvard Medical School Center for Connected Health – Boston, MA	October 2008



Dr. Eric H. Carver

Curriculum Vitae

Conference Guest & Contributor

Pinellas Park Rotary – Pinellas Park, FL <i>Current Issues in Health Care</i> – Guest Presenter	September 2008
St. Petersburg College – Seminole, FL First Annual Healthcare Informatics Symposium – Guest Presenter <i>Ethical Considerations in Healthcare Informatics</i>	September 2008
Valencia Community College – Orlando, FL Florida Summit on Health Sciences Education – Presenter <i>Health Informatics – Impacts on Health Education Programs</i>	April 2008
The Florida Institute for Continuing Professional Development (ICON) Supervision and Management – <i>For Health Professionals</i> (4 contact hours) - Presenter	October 2007
St. Petersburg College – Largo, FL First Annual Ethics Seminar for Helping Professionals Seminar – Guest Lecturer <i>Ethics and the Helping Professional</i>	November 2006
St. Petersburg College – St. Petersburg, FL Applied Ethics Institute – Community Forum St. Petersburg, FL <i>Genetic Engineering and the Ethics Environment</i>	October 2006

Published Materials

- Carver, E. & Fallah, J. (2016). An Examination of the Use of Electronic Medical Records in Public Healthcare Facilities from a Jamaican Perspective. *Caribbean Annals*, Vol. 5, 2016
- Carver, E. (2013). *Loyalty or Duty*. In *Ethics Applied 7.0*, Manias, N., & Monroe, D. (pp 741-742). Boston, MA: Pearson.
- Carver, E. (2013) *Risks vs. Benefits*. In *Ethics Applied 7.0*, Manias, N., & Monroe, D. (pp 743-745). Boston, MA: Pearson.
- Carver, E. (2013) *Two Patients, One Life*. In *Ethics Applied 7.0*, Manias, N., & Monroe, D. (pp 738-740). Boston, MA: Pearson.
- Carver, E. (2009). *A Focus on EMR*. *Pinellas Medical Journal*, Volume 3 (Issue 1), 5.
- Carver, E. (2008). *Healthcare Informatics and Electronic Medical/Health Records*. Online Continuing Education

Professional Memberships

Chairman, Pinellas County Emergency Medical Services Advisory Council	2021
Vice Chair, Northside Hospital Board of Trustees	2021
President Elect, Pinellas Park Chamber of Commerce	2020
Co-Chair, Pinellas Park Medical District	2015
Board Member, University of South Florida CRNA Doctor of Nursing Practice Program	2019
Board Member, Leadership Pinellas	2017
Board Member, BayCare Health System Institutional Research Board	2009

Grant Activities

Total Impact: \$4,070,000

<i>HOPE Grant Orthotics & Prosthetics</i> Award: \$2 million from the U.S. Department of Labor Period: Three (3) years Contribution: Grant Director	2014
<i>President's Community Based Job Training Grant</i> Award: \$1.2 million from U.S. Department of Labor – Employment and Training Division Period: Three (3) years Contribution: Grant Author & Project Manager	2007



Dr. Eric H. Carver
Curriculum Vitae

- Building the Health Information Technology Future* 2009
Award: \$400,000.00 from U.S. Department of Education
Period: One (1) year
Contribution: Grant Author & Project Manager
- Jobs for Florida's Nursing Future* 2008
Award: \$380,000.00 from Florida Department of Education
Period: One (1) year
Contribution: Grant Author & Administrator
- Building the Health Informatics Workforce* 2010
Award: \$90,000.00 from the U.S. Department of Education
Period: One (1) year
Contribution: Grant Author

