Microsoft Resources

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Technical Support Center   **STAFF & FACULTY RESOURCES**

Multi-Factor Authentication

Multi-factor Authentication (MFA) is a way of verifying that people logging into our systems are indeed the people we think they are. In these times when malicious and phishing attacks are a daily occurrence, MFA provides a way to limit the impact of these attacks and help ensure that only authorized people are accessing our systems. MFA is a security enhancement that requires two different pieces of identity evidence for system access. The two pieces of evidence must be something you know (User ID and Password), something you have (smartcard, phone, computer, etc.), or something you are (fingerprint, etc.).

MFA is quite simple. In fact, you probably already use it in some form. For example, you have used MFA if you have:

- swiped your bank card at the ATM and then entered your PIN (personal ID number).
- logged into a website that sent a numberic code to your phone, which you then entered to gain access to your account
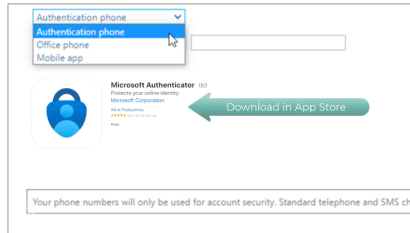
If you haven't enrolled your account, please enroll here
How To Install the Mobile Authenticator App on a Phone

On February 27th, 2023, Microsoft will begin enforcing "number matching" for users who use the Mobile Authenticator App as their primary method of verification. Microsoft notes that the feature helps to prevent accidental approvals and provides protection against "MFA fatigue attacks". Your experience will change to the MFA challenge depicted below, eliminating the popup Approve or Deny radio buttons. No action is required by you and the authenticator mobile app is still a viable MFA challenge option. You can always change your MFA challenge method by logging into your o365 portal and navigating to the Security Info tab
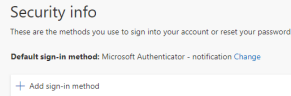
MFA FAQs

Microsoft Online Support Documents		Video Resources
Setting up your verification methods	Managing your connected devices	Set up multi-factor authentication with a mobile device (YouTube)
Managing your verification settings	Setting up Microsoft Authenticator Mobile App	