## St. Petersburg College After Action Plan

**OCTOBER 3, 2022** 

This Improvement Plan has been developed specifically for St. Petersburg College as a result of Hurricane Ian, September 2022

| Core Capability                   | Issue/Area for<br>Improvement  | Corrective Action   | Responsible<br>Department                      | Point of<br>Contact                        | Start Date | Action<br>Taken | Completion<br>Date |  |
|-----------------------------------|--|---|--|--|------------|-----------------|--------------------|--|
| Operational Coordination          |  |   |  |  |            |                 |                    |  |
| Command Staff                     | Clarification of roles<br>of Command Staff   | Update ICS training   | Emergency<br>Management                        | Director<br>Emergency<br>Management        | TBD        | TBD             |                    |  |
| Communications                    | Communications<br>scheduled at 12 pm<br>and 4 pm were<br>excellent.  | Suggestion to schedule conference calls at 9am and 5:30 pm to coincide with NOAA Updates.     PCEM updates were provided at 11 am and 3 pm. | President's Office                             | Executive<br>Assistant to<br>the President | NA         | NA              |                    |  |
| Information     Monitoring        | Updates were<br>timely and accurate  | None  | Security Dispatch                              | Director<br>College wide<br>Security       | NA         | NA              |                    |  |
| Instructional /Payroll Continuity | <ul> <li>Suggest Payroll provide sign in sheets to Site Supervisors for team members on site during a storm. (Shelter)</li> <li>No feedback on Instructional Continuity</li> </ul> | Review procedures   | Facilities Planning and Institutional Services | TBD  | TBD        | TBD             |                    |  |

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|--|--|---|-----------------------------------|--------------------------------------|------------|----------------------|--------------------|
| Public Information and Warning         | Messaging was timely and accurate.     College faculty, staff, students, and partners received communications in a timely manner | None  | Marketing/PIO                     | AVP Marketing                        | On going   | On Going             |                    |
| Infrastructure System                  | ms   |   |                                   |                                      |            |                      |                    |
| Data and     Communication     Systems | Ensure WIFI is active  | Change Guest     Wi-Fi policy to     remain active     24/7 during     future     responses.            | Information Systems               | IS Team                              | Immediate  | On Going             |                    |
|  | SPC's internet     service circuit is in a     location without     redundant power     systems. (CLW -LA)                       | Relocate SPC's internet circuit to the BT building  | Information Systems               | IS Team                              | On Going   | Six Month<br>Project |                    |
|  | Preemptive shutdown of network equipment limited Facilities ability to monitor chiller plants and other maintenance systems.     | IS     Preparedness     Plan will be     reviewed to     ensure     appropriate     backup     systems. | Information Systems               | IS Team                              | Immediate  | On Going             |                    |
| Security Team                          | Determine<br>availability of<br>personnel prior to<br>storm  | Planning  | College wide Security<br>Services | Director<br>college wide<br>Security | On going   | On Going             |                    |

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|----------------------------|--|--|--|--|--------------------|--|--------------------|
|                            | Provide Satellite     Phone to Shelter   | Planning   | College wide Security<br>Services                                  | Director<br>college wide<br>Security         | On Going           | On Going                               |                    |
| Midtown Shelter<br>Plan    | Facility personnel     were not available     overnight as per     shelter plan.   | Review with     Department     Heads   | Facilities Planning and Institutional Services                     | TBD  | TBD                | TBD                                    |                    |
| Inter-Local     Agreements | SPC has multiple<br>MOU/Inter-Local<br>Agreements with<br>Pinellas County<br>Government and<br>Municipalities.   | Develop tracking system using spreadsheet with timelines.  | Legal<br>Services/Emergency<br>Management                          | Legal Services<br>Coordinator<br>Director EM | October 4,<br>2022 | Spread<br>sheet<br>being<br>developed. |                    |
| • Recovery                 | <ul> <li>Initial FPIS         Response Team will         be determined by         AVP FPIS.</li> <li>Response Team to         conduct cursory         inspection of         campus grounds         and buildings for         safe re- entry.</li> <li>IS Operations team         and the TSS teams         have opportunity to         inspect campuses         prior to reopening.</li> <li>President will         declare College         sites to reopen to         faculty/staff once         inspections are</li> </ul> | Staff should be assigned by mandate to each site rather than voluntary.     FPIS Recovery Team to review damage assessment procedure in FPIS Recovery Plan | Facilities Planning and Institutional Services  IS Operations Team | TBD  IS Team                                 | On Going On Going  | On Going On Going                      |                    |