



MyCourses Support

MyCourses

Information for Online Students

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Student Services & Support

Technical Support



Honorlock

Proctored Testing with Honorlock

Your course may require one or more of your assessments to be proctored. Proctoring will be conducted using a fully-online service called Honorlock. Check out [Honorlock's Support for Test-Takers](#) to learn more. This service is free to students and no scheduling is required!

Requirements:

- A computer ([Minimum operating system](#): Windows 10, MacOSX 10.14+, or ChromeOS 93+)
- A webcam & microphone (Don't have a webcam but need to take an Honorlock assessment? [Here are some options](#) that may help.)
- Google Chrome browser ([download Google Chrome](#))
- The Honorlock Chrome Extension ([download extension](#))
- A stable high-speed internet connection (Speed: 1.5 Mbps download, 750 Kbps upload)
- A quiet and bright location to take a proctored exam
- To check if your device meets minimum system requirements, please visit <https://honorlock.com/support/> and scroll to the 'Run System Check' and 'Run Speed Test'.

If you are unable to meet these requirements please contact the SPC Technical Support Desk for assistance.

Getting Started with Honorlock

- [Honorlock - Frequently Asked Questions](#)
- [Proctored Exam Expectations](#)
- [Honorlock Privacy Concerns](#)

Check out the links below for what you need to know before you test!

NOTE: Honorlock Support is available 24/7 to assist you with any Honorlock related issues you may experience. Their [support site](#) lists how you can contact them via live chat or email.

Proctored Exam Expectations

By taking an SPC Online Proctored assignment or exam, you agree to comply with the [St. Petersburg College Code of Conduct](#), which expressly prohibits [Academic Dishonesty](#). Academic Dishonesty includes, but is not limited to the following:

- Copying from another student's test or allowing another student to copy from a test.
- Plagiarizing, that is the taking and passing off as one's own the ideas, writings, or work of another, without citing the sources
- Submitting work from another course unless permitted by the instructor
- Using unauthorized materials during a test, such as the course textbook, notebook, formula lists, notes or crib sheets, including those stored in a calculator.
- Stealing examinations or course materials
- Falsifying records
- Assisting anyone to do any of the above

Was this information helpful?

Honorlock Security and Privacy FAQ

St. Petersburg College has a formal agreement to provide online proctoring services through Honorlock. The agreement supersedes Honorlock's general Terms of Services and includes specific legal requirements for the privacy and security of student information including:

- A formal data sharing agreement for student information with specific privacy and security restrictions under the federal Family Educational Rights and Privacy Act (FERPA), the European General Data Protection Regulation (GDPR) and the Florida Information Protection Act (FIPA);
- FERPA binds Honorlock to only collect, process, and store student data for contracted services and this information cannot be sold or transferred for any other purpose; Restricting access to our student data to only those within Honorlock with an authorized reason to process or view this data;
- Restricting storage of our student data to only data centers located in the United States and requiring encryption in the transmission of any protected college data;
- The use of appropriate administrative, technical, and physical security measures to preserve the confidentiality, integrity, and availability of protected student data;
- Data minimization procedures to delete collected information when no longer necessary or upon termination of the agreement;
- Procedures to alert the college upon the confirmation of a data breach of the Honorlock system.

Honorlock is a cloud-based proctoring solution, which has successfully completed the Service Organization Control (SOC) 2 Type 1 audit, US Privacy Shield compliance, and General Data Protection Regulation (GDPR) readiness. The audit affirms that Honorlock's information security practices, policies, procedures, and operations meet the SOC 2 standards for security, availability, and confidentiality.

Acceptable forms of Photo ID for Proctored Testing

Students must provide a photo ID for testing purposes. Students without a photo ID will NOT be able to test. Photocopies or reproductions are NOT acceptable. Acceptable types of ID include:

- Any current, government-issued photo ID (drivers license, passport, military ID, etc.)
- SPC student ID
- Other school ID with name and photo

Students below the age of 15yrs old should have one of the following forms of identification below:

- State-issued Florida ID from the DMW (for those who don't have a valid driver's license)
- Valid passport
- High school photo ID